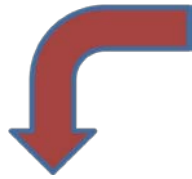


# Maintenance and Security Update Procedure

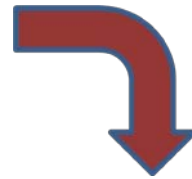
## Check Anti-Virus Status

### OK! Degunk Computer



1. Install and Run CCleaner
2. Run Chkdsk ( with /F option) (Command line option eg. "chkdsk c: /f") – this will require a reboot to run
3. Defrag (using built-in or other)
4. Update to current AV levels if necessary applying any needed patches
5. Update any computer specific bios and device drivers
6. Update OS as appropriate
7. Install and Run MalwareBytes
8. Install and Run Spybot
9. Update or upgrade remaining software (use checklist and Secunia PSI)

### Hosed! Infected?



1. Get bootable Anti-Virus CD, boot computer from it and run AV software. Hope it cleans up any issues
2. Boot to safe mode and run MSConfig and turn off all startup items (MSconfig is a command line utility that lets you control startup)
3. Restart computer and install/run CCleaner and defragmentation procedure
4. Run MSConfig again and activate all appropriate startup software; reboot
5. Install latest AV software with patches and updates; run complete scan
6. Perform remaining standard update steps (Column 1)

Reference: [cropsi.uiuc.edu/csmyth/techsupport.html](http://cropsi.uiuc.edu/csmyth/techsupport.html)

9/11/2008

